











Global Service Network

Area	Product	Service Area	Service Location	Service Agency	Phone/Fax	
 <b>Europe &amp; Africa</b>	All, except Robotics	Europe, Middle East, Africa	Frankfurt (HQ), Germany	Yaskawa Engineering Europe GmbH		
		United Kingdom, Ireland	Milton Keynes, UK			
	CNC, Servo, Spindle	Belgium, Netherlands, Luxembourg	Dusseldorf, Germany			
		France	Paris	ISTEC-CNC Services S.A.		
		Spain, Portugal	Barcelona, Spain	NCE Numerical Control Engineering, S.L.		
		Italy	Milan	TEMA, S.r.l.		
		Turkey	Istanbul	Cözüm Makine Ltd.		
	CNC, Spindle, Inverter Drives	Czech Republic	Prague	CNC Technology, S.R.O.		
	Inverter	South Africa	Johannesburg	Varispeed (PTY), Ltd.		
	Robotics	Sweden, Finland, Norway, Denmark, Greece	Torsas, Sweden	Motoman Robotics Europe AB		
		Germany, Belgium, Holland, Switzerland, Luxembourg	Allershausen, Germany	Motoman Robotics Germany GmbH		
		United Kingdom, Ireland	Banbury, UK	Motoman Robotics UK Ltd.		
		Italy	Modena	Motoman Robotics Italy, S.r.l.		
		France	Nantes	Motoman Robotics France, S.A.		
		Spain	Barcelona	Motoman Robotics Iberica, S.L		
		Portugal	Aveiro			
South Africa	Johannesburg	Robotic Systems, S.A				
 <b>North America</b>	Inverter Drives	United States, Western Canada	Many Authorized Service Locations	Yaskawa Electric America, Inc. TechnicalSupport@yaskawa.com	1 800.927.5292 1 262.782-8737	
	CNCs, MCs, Servos, Motors	AR, IA, IL, IN, KS, KY, LA, MI, MN, MO, ND, NE, OH, OK, SD, TX, WI, Manitoba, Ontario	Chicago, IL		Midwest Regional Office	1 800.927.5292 1 847.887.7070
		AK, Northern CA, CO, ID, MT, NV, OR, UT, WA, WY, Alberta, British Columbia, Saskatchewan	San Francisco, CA			1 510.353.4400 1 510.353.4411
		AZ, Southern CA, CO, HI, NM, UT, Mexico	Los Angeles, CA		West Regional Office	1 714.503.4700 1 714.828.9530
		AL, FL, GA, MS, NC, SC, TN, VA	Charlotte, NC		Southeast Regional Office	1 704.455.8543 1 704.455.8670
		CT, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VA, VT, WV, Ontario	Boston, MA		Northeast Regional Office	1 978.399.2600 1 978.392.5844
		DE, MD, NJ, NY, PA, VA, WV	Lancaster, PA			1 717.293.1486 1 717.293.1489
	Robotics, System Products	North America, Brazil	Dayton, OH		Motoman, Inc. info@motoman.com	1 937.847.6200 1 937.847.6277
	Servos, Inverter Drives, Robotics	Quebec, New Brunswick, Newfoundland, Labrador, Nova Scotia, Prince Edward Island	Montreal, Canada		Yaskawa Motoman Canada YMC_service@yaskawa.com	514 693.6771 514 693.9212
	Servos, MCs, Inverter Drives	Mexico, Central America	Mexico City, Mexico		Pillar Mexicana, S.A. DE C.V. info@pillar.com.mx	52 55.5.660.5553 52 55.5.651.5573

Area	Product	Service Area	Service Location	Service Agency	Phone/Fax
 <b>South America</b>	Servos, Inverter Drives, System Products	Brazil	Sao Paulo	Yaskawa Electrico DO Brasil yaskawa@yaskawa.com.br	
	Servos, Inverter Drives	Colombia, Venezuela, Ecuador, Peru	Bogota, Colombia	Variadores SA servicio@variadores.com.co	
		Argentina, Bolivia, Uruguay, Paraguay	Buenos Aires, Argentina	Elinsur tec@elinsur.com	
 <b>Japan</b>	All Products	Northeast Japan	Saitama	Yaskawa Engineering	
		East Japan	Nagoya		
		West Japan	Osaka		
		Southwest Japan	Kyushu		
 <b>China</b>	System Products (Steel Industry)	China	Beijing	Beijing Yaskawa Beike Automation Co., Ltd.	
	Robotics			Shougang Motoman Robot Co., Ltd.	
	Robotics, Inverter Drives			Instimpex / Yaskawa Beijing Service Center	
	Inverter Drives	Shanghai, East China	Shanghai	Shanghai Yaskawa Tongji M&E Co., Ltd.	
 <b>Taiwan</b>	System Products	Taiwan	Taipei	Yatec Engineering Corp.	
	Servos, Inverter Drives			Yaskawa Electric Taiwan Corp.	
	Robotics		Hsinchu	Mirle Automation Corp.	
<b>Hong Kong</b>	System Products	Hong Kong, South East China	Hong Kong	Yaskawa Electric (HK) Co., Ltd.	
 <b>South Korea</b>	Servos, Robotics	South Korea	Seoul	Yaskawa Electric Korea Corp.	
	Servos, PLCs, Inverter Drives			Yaskawa Engineering Korea Corp.	
	Inverter Drives		Suwon City	Samsung Electronics Co. Ltd.	
	System Products		Pohang	Poscon Electric Control Co. Ltd.	
 <b>South East Asia</b>	Servos, Inverter Drives, Robotics, System Products	Singapore, Indonesia, Thailand, Malaysia, Philippines, Hong Kong (CNC only)	Singapore	Yaskawa Electric (Singapore) Pte., Ltd.	
	Robotics	Malaysia	Kuala Lumpur	Yaskawa Kuala Lumpur Office	
	Servos, Inverter Drives	Thailand	Bangkok	Yaskawa Engineering Asia-Pacific Co., Ltd.	
 <b>India</b>	Inverter Drives	India	Mumbai	Larsen and Toubro, Ltd.	
 <b>Australia</b>	All Products	Australia, New Zealand	Sydney	Robotic Automation Pty., Ltd.	
			Melbourne		



## Commitment to Quality

All of Yaskawa's products must pass rigorous quality assurance (QA) standards, combining leading edge technology, unsurpassed performance and user-friendly application with absolute reliability.

Yaskawa consistently applies quality control (QC) and reliability control (RC) methods across the company's operations, beginning with product planning and design and extending to order entry and after-sale service.



Founded in 1915, Yaskawa is a global leader in the research, development and manufacturing of industrial and commercial products.

Today, this includes AC servos machine controllers, AC inverter drives, CNC control systems, industrial robots, PLCs, process computers, and AC and DC motors.

During the production process, Yaskawa assures product quality by utilizing the techniques of statistical quality control (SQC). Because of its outstanding achievements in quality assurance, Yaskawa is the first manufacturer specializing in industrial electronic equipment to win the prestigious **Deming Application Prize**.

### Yaskawa... A World of Automation Solutions

Yaskawa Electric America, Inc.  
2121 Norman Drive South  
Waukegan, IL 60085  
**1-800-YASKAWA**

[www.yaskawa.com](http://www.yaskawa.com)

Yaskawa Electric Corporation  
New Pier Takeshiba  
South Tower, 1-16-1 Kaigan  
Minatoku, Tokyo 105 Japan  
81.3.5402.4511

[www.yaskawa.co.jp](http://www.yaskawa.co.jp)

Yaskawa Elétrico do Brasil  
Avenida Fagundes Filho, 620-Saude  
Sao Paulo - SP Brasil  
CEP 04304-000

[www.yaskawa.br](http://www.yaskawa.br)

Yaskawa Electric Europe  
Am Kronberger Hang 2, 65824  
Schwalbach, Germany  
49.6196.569.300

[www.yaskawa.eu](http://www.yaskawa.eu)